

## CONFIDENCE WHILE COMMUNICATING ESSENTIALS

A VIRTUAL, CONDENSED VERSION OF THE ORIGINAL CWC

### VALUABLE TO EMPLOYERS

Develop a cohesive & effective business team

Elevate level of professionalism

Foster stronger customer relationships

Increase retention through professional development

Produce effective leaders

### ESSENTIAL TO YOUR CAREER

Speak with clarity

Gain confidence in your speaking style

Sharpen listening skills

Impact others with your words

Connect with your audience

### WHAT ARE PEOPLE SAYING ABOUT CWC?

*"Prior to taking **Confidence While Communicating**, public speaking and presentations created anxiety for me. They were filled with the common jitters, distracting body language, and rambling sentences. By the end of the course I became more confident in my public speaking. I encourage anyone, particularly those new to their career, to take this course. The results will certainly manifest themselves in future public speaking engagements."*

- Gene A.

*"My employer specifically benefited from the CWC because I became a better listener, more patient and more confident in my responses to claimants after taking the class. In addition, working as membership director, and on the executive board has helped me become better organized, personally and professionally."*

~ Jen W.